



This document details the process that you need to follow if you have upgraded your computer from Windows 2000 or Windows XP Service Pack 2 to Windows Vista. Please select the process that reflects your current set up. Note that there is no upgrade path from Windows 98 to Windows Vista.

My now modem



1. Connected using the USB cable

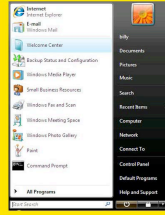
Following your upgrade to Windows Vista you will not be able to connect your modem to your computer using the USB cable. You will need to connect using the Ethernet cable that you received when you bought the service. Once you have connected your modem using the Ethernet cable please complete the steps detailed on the next page.

2. Connected using the Ethernet cable

Please complete the steps on the next page to connect to your service.

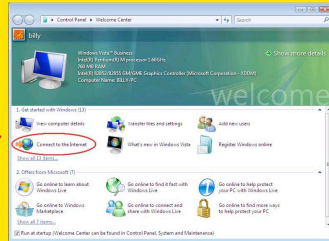
1 Create the connection

From the Start Menu (bottom left hand corner of your screen), open the Welcome Centre. Note that when Windows Vista is first loaded the Welcome Centre opens automatically at start up.



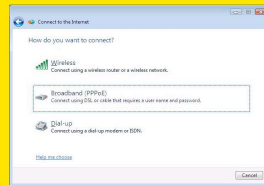
In the Welcome Centre, double-click the "Connect to the Internet" icon.

Note: You may have to choose "Show all 12 items" if the "Connect to the Internet" icon does not appear.

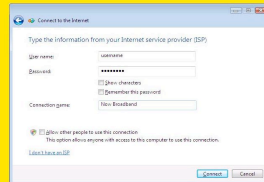


2 Create the connection

When asked how you would like to connect, select "Broadband (PPPoE)".



When prompted, enter your **new** username and password, and provide a name for the connection (e.g. now broadband) and then click on "Connect".



3 Confirmation of success

When you have successfully connected to the Internet, the following message will appear.



Click on "Browse the Internet now" to open your Internet browser. You are now connected and ready to use the Internet. Each time you want to connect to the Internet, just double click on your Internet browser and click "Connect".